



# Resolution Strategies Office Hours

Oct 07, 2024

10:00 am - 11:00 am



# Welcome



## Guest Speakers

- Geri Schroeder, SBCS (Outreach/Diversion)

## RTFH Team

- Jan Walton, Regional Outreach Coordinator East/South
- Vanessa Graziano, Community Partnership Liaison
- Tyler Uhlig, HMIS Manager

## Grants & Contract Team

- Susan Kim, Grants & Contracts Manager
- Roniece Boston, Grants & Contracts Manager
- Jess Torres, Program Analyst



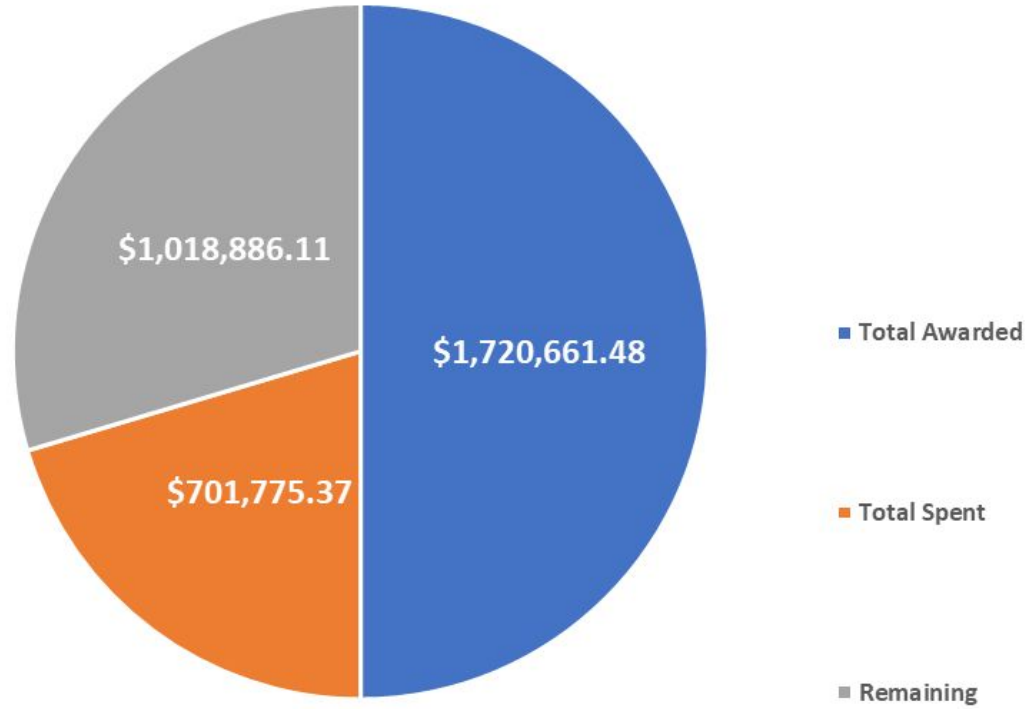
# Agenda

- Resolution Strategies Spending
- Updates
- SBCS
- Q&As
- Reminders & Resources

# Resolution Strategies Spending



### RS Funding YTD 1-1-24 thru 9-30-24





# Households Served 1/1/24-8/30/24



- Households Served with **reimbursements** 235
  - Out of the total amount, 17 clients are youth, 52 seniors, and the rest are adults (166)
  - Household composition: 87 families and 147 individuals have been helped
- Highest expenses submitted Deposit/Rental Assistance, Interim Hotel, Moving Expenses. (1/1/24-8/30/24)
- **HMIS**
  - 210 (84%) Households HMIS exits into PH. (1/1/24-7/31/24)
  - 17 (8%) out of the 210 have returned to homelessness

# Resolutions Strategies Updates

# SBCS



# Resolution Strategies Office Hours October 7, 2024

## Diversion Program For Households Experiencing Homelessness Creative Approach to Keeping People Housed

*Ger Schroeder*  
*Family Stabilization Program Director*  
*SBCS Corporation*





# Mission Statement

SBCS (formerly South Bay Community Services) transforms communities to support the well-being and prosperity of children, youth and families throughout San Diego County.



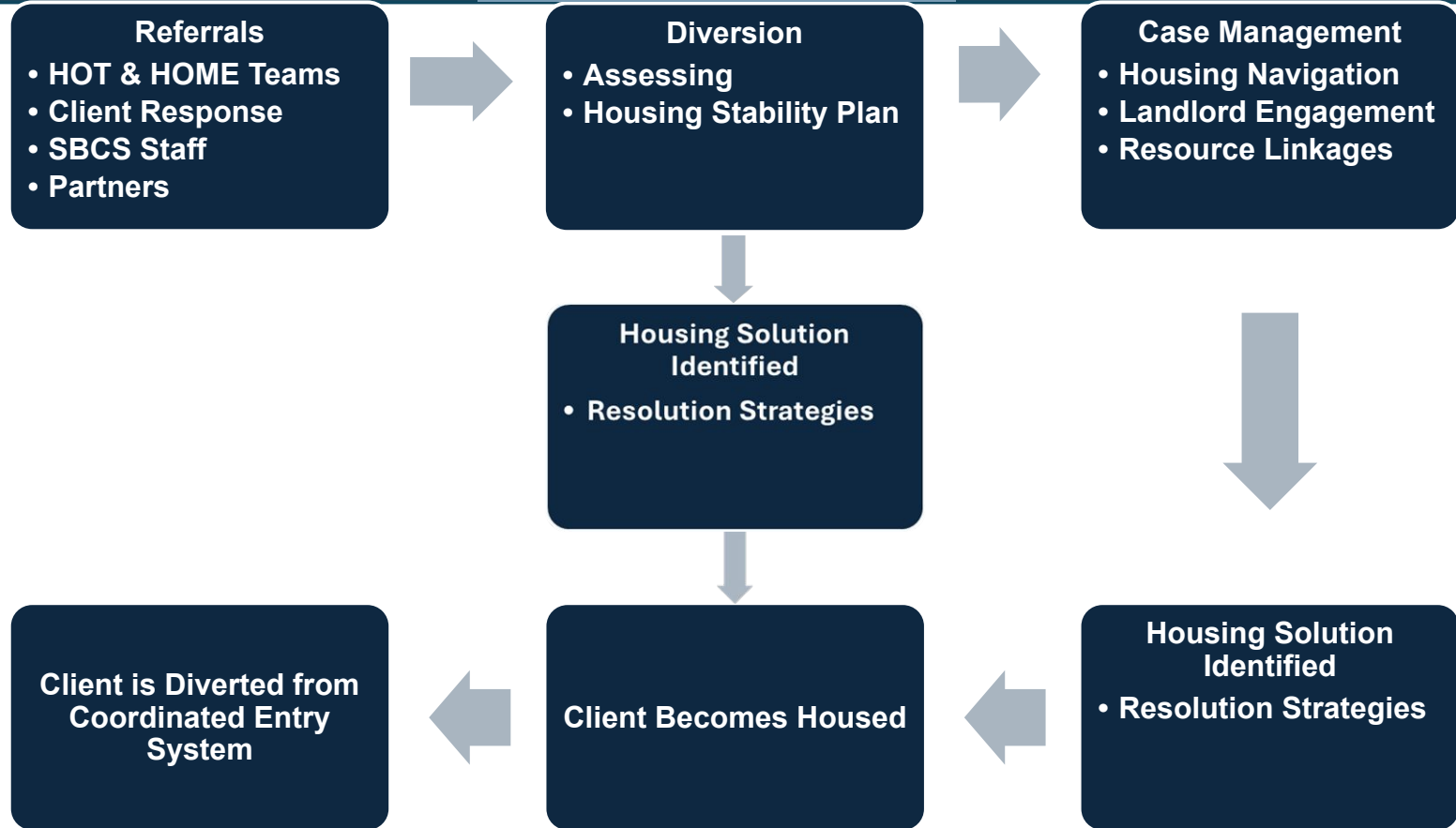
# Think Housing First



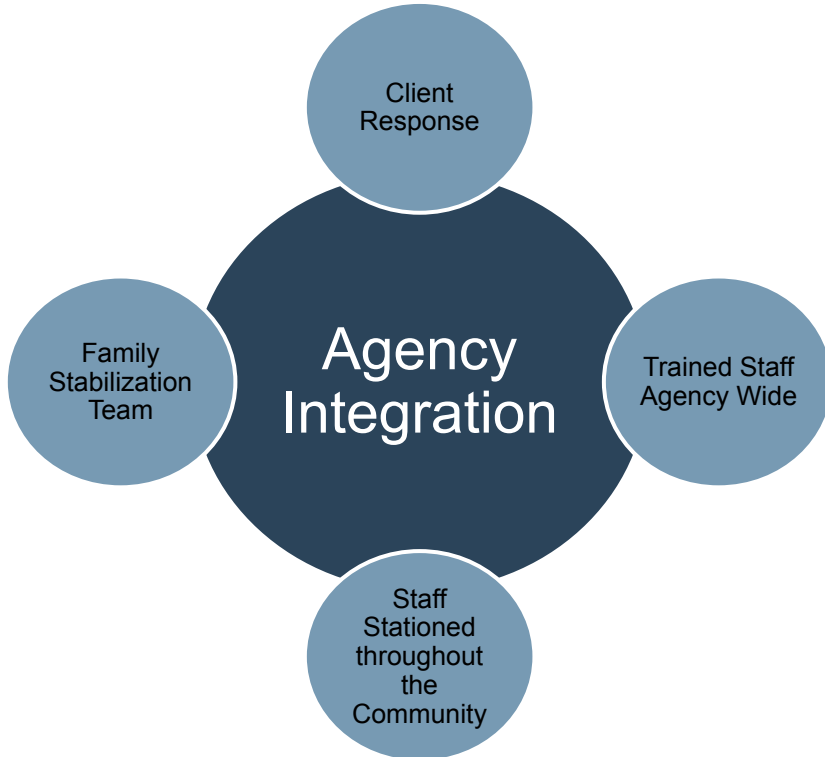
## Our experience tells us

- Persons that are home-LESS need a home, not necessarily anything else.
- It's best to be aggressive in who we house.
- Those we can't divert – or didn't take a chance on – languish in shelter, often experiencing conflict and stress.

# Pathway to Housing



# Creative Strategies to Diversion Work



## Internal Supports

- MDT / Case Consultation Meetings
- Clinical Group Supervision
- Agency Trainings
- Cross Departmental Collaboration
- Individual Supervision
- Team Meetings

# Creative Strategies to Diversion Work

## Resolution Strategies

- Deposit & First Month's Rent
- Transportation – Airfare, Gas Cards
- Credit Repair
- Moving Costs
- Short-term Hotel
- Family Reunification
- Stabilization Supports – Household Items

# Summary of Resolution Strategies Expenses YTD 2024



**13** Households received assistance

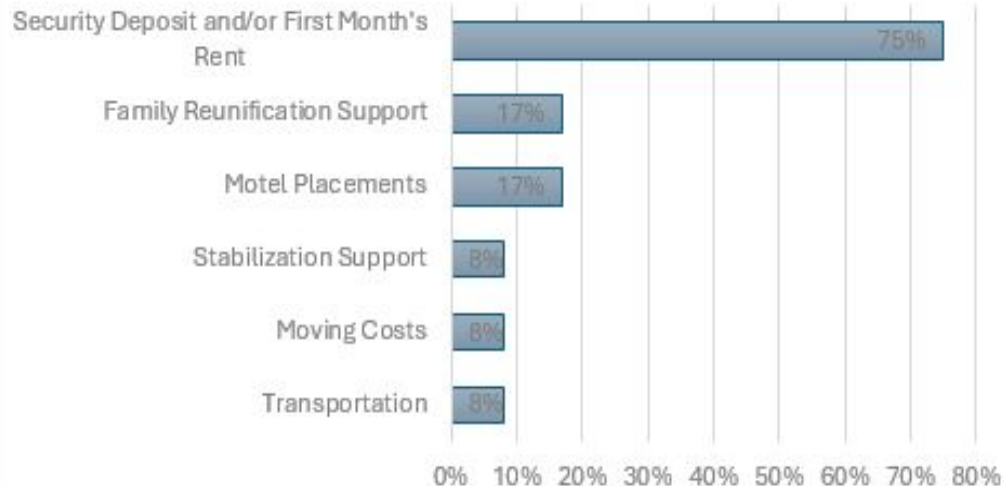


**\$2,223** Average assistance per household



**75%** of households received more than one type of assistance (includes rent and security deposit)

## Percentage of Households Receiving Specific Assistance



# Success Story



Julio, a Senior, was sleeping at a South Bay truck stop in the truck his daughter had loaned him after leaving her home in Hemet on July 4, 2024, due to a family disagreement. Julio left Hemet and came to San Diego, the place he grew up and had a sense of home. Growing tired and uncomfortable of sleeping outside, Julio arrived at SBCS asking for after learning about our services from a friend. Through diversion, staff assisted in identifying a brother in Baltimore as a housing support. Making a call together, Julio's brother was happy to re-connect and welcome Julio into his home. Through case management staff quickly helped Julio transfer his medical care to Baltimore. While he waited, staff connected Julio to a hotel voucher program, used resolution strategy funds to purchase a plane ticket to Baltimore, a gas card to get him to the LAX airport and return the truck, and sent funds to help stabilize Julio in his new space.



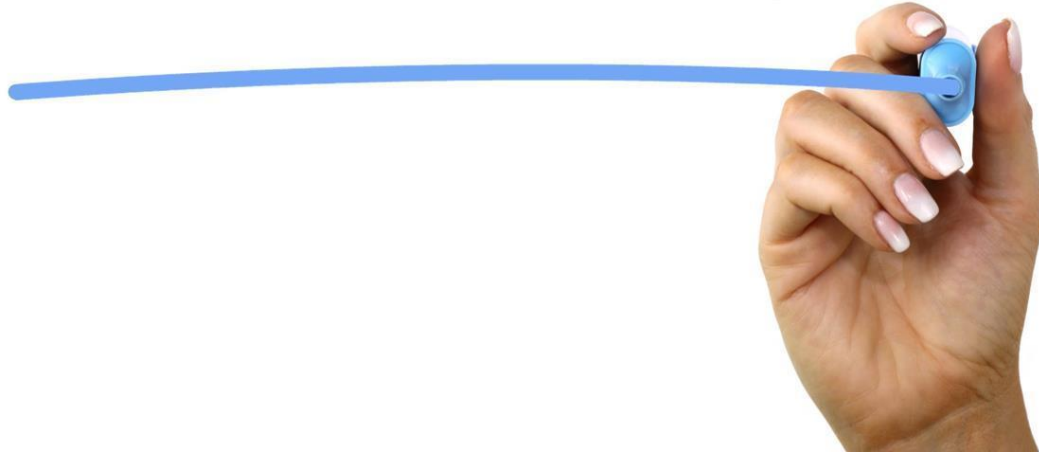


# **Thank you!** Questions?

Geri Schroeder



# QUESTIONS





# Reminders

## Diversion Training

### 2 Day Training Date

Last training for 2024 is 10/10-10/11. Email [taskforce@rtfhhsd.org](mailto:taskforce@rtfhhsd.org) to register staff.

## Office Hours

10:00 AM - 11:00 AM PST

- 11/4/24
- 12/9/24

## ZoomGrants

**Reports/Invoices:** Due on the 15th/monthly

Make sure to submit reports and invoices, if you're needing an extension please reach out to [grants@rtfhhsd.org](mailto:grants@rtfhhsd.org)



# Resources



## Grants & Contracts

Financial  
Questions

[grants@rtfhdsd.org](mailto:grants@rtfhdsd.org)

Expenditure Sheet: [click here](#)

Invoice Steps: [click here](#)

## HMIS

Data/Reporting  
Questions

[support@rtfhdsd.org](mailto:support@rtfhdsd.org)

## Diversion

Programmatic  
Questions

Training: [taskforce@rtfhdsd.org](mailto:taskforce@rtfhdsd.org)

Practices: [BoyteEdwardL@gmail.com](mailto:BoyteEdwardL@gmail.com)

All resources and documents can be found on the RTFH's website:  
<https://www.rtfhdsd.org/funding/grant-recipients/>