

2022 Desk Audit Tool

Desk Audit Tool Page #1

Introduction

The questions included in this tool are based on HUD CoC regulations or priorities that have been established locally. The San Diego CoC expects each program that received HUD CoC funding to be able to demonstrate compliance with the questions.

Each agency that is being monitored will complete one survey even if multiple projects are selected for CoC program monitoring. The majority of questions in the desk audit tool relate to agency-level practices or policies. However, if a question is project-specific and the agency is being monitored for multiple projects, a response will be required for each project.

RTFH recognizes that each agency/project operated differently and that there is a range of possible practices that may be acceptable for every question. Therefore, with many of the questions there is an opportunity to write a narrative describing how the agency/project fulfills the expected standards.

Instructions

All monitoring tools are due on Day 1 of your cohorts monitoring start date via Alchemer. The agency will receive a summary report with final results after the on-site visit has been completed.

When uploading files, please only provide documentation that is specifically requested. When submitting a policy manual to fulfill a requirement, please highlight the section that satisfies the request. There is a limit of 8 *file uploads per question and each document may exceed 2MB in size.* However, please notify RTFH if you have additional documentation you would like to submit.

Contact Information

Your Name:
Your Title:
Your Email:
Your Phone Number:
Agency Name:
List all CoC funded Project Names:

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Sections

The following pages will cover the following series of questions by section.

- Homeless Management Information System (HMIS) Policies and Procedures (2 questions)
- Staff Training and Support (3 questions)
- Supportive Services and Resource Linkage (5 questions)
- Program Management (1 questions)

Homeless Management Information System (HMIS) Policies and Procedures

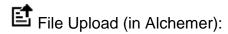
1.	The agency has the HMIS Notice of Privacy Practice posted on agency website. (Monitors will check to see that the agency's website has the most up to date versions of the NPP posted to the agency website)
	Please provide a direct link to the posting on your agency's website:
2.	The agency is able to provide a list of all the HMIS users at the agency that have completed the HMIS training.
	(Monitors will run a report of current HMIS users at the agency and compare it with the list the agency provides)
	File Upload (In Alchemer):
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<u>St</u>	aff Training and Support
3.	Does your agency have a policy regarding professional development? If so, please upload the policy. File Upload (In Alchemer):
4.	Does your agency have a system for tracking staff training attendance, such as a training
	spreadsheet, log or tracker? If so, please upload a completed version. File Upload (In Alchemer):
5.	Please describe how the agency provides staff with training opportunities in the following subject areas. Please indicate whether opportunities are available to new staff, existing staff, or both. Please also note whether the opportunities are internal or external, and the frequency.
	A) Diversity training: may include topics such as race, cultural, religion, sexual orientation, gender, age, etc.

•	Best practices and evidence-base practice models: may include topics such as housing first, harm reduction, motivational interviewing, trauma-informed care, etc.
•	Homelessness: may include housing first, HUD's definitions of homelessness, HUD's chronically homeless definition, and San Diego's Continuum of Care, etc.
D)	Other – Please explain:
descri of evic shared upload submi	possible to upload evidence/documentation of the implementation of the methods you bed for providing training opportunities to staff, please upload the files here. Examples lence/documentation may include training logs or trackers, training announcements with staff, sign-in sheets, certificates of attendance, or other documents. If you already ded a training tracker spreadsheet with question #4, you do not have to re-submit that or tracker additional documentation. Examples upload (in Alchemer):
wheth	difficult to upload evidence/documentation of the agency's methods, please indicate er there is something that can be shown to monitors during an on-site visit. Staff ews are not an option for this question.
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Suppo	ortive Services and Resource Linkage
the sou	use describe how the agency helps participants meet unique needs, whether by meeting needs internally, referring to an outside source (if so, indicate the referral rce/linkage agreement), or if a staff person has responsibility for seeking resources as ds arise.
A)	Psychosocial barriers (i.e. substance use counseling, psychiatric services, etc.)

-	Communication barriers (i.e., interpreter, bilingual materials, Braille materials, Text Telephone – TTY/TDD)
part Mon proh trans	ise describe how the agency shares informational resources with the program icipants to affirmatively further fair housing and upload resource documents. It is will verify that the resources include information about who is protected, what actions are libited, how to file a complaint, and how to contact local fair housing enforcement agencies. For sitional housing projects, the program has resources for participants to utilize when searching for manent housing.
•	pad the fair housing document(s) here. Documentation may include brochures, uphlets, fliers, training materials, etc.
	File Upload (in Alchemer):
Mon	ise submit the menu and variety of services available to program participants. Itors will verify that the project makes a variety of services available to meet the range of possible ce needs that the program's population may have.
Uplo	pad the menu of services.
Plea prog incl	File Upload (in Alchemer): use describe how the project conducts an annual assessment of the service needs of gram participants and adjust service accordingly. Monitors will verify that the process udes assessment of receipt and renewal of mainstream benefits, access to health card a range of other possible service needs.
asse	ad the documentation demonstrating annual assessment of service needs, such as an annual ssment template or policy/procedure for completing annual assessments. Other documentation may ptable.
	File Upload (in Alchemer):

- B) Children are enrolled in school or preschool and families are provided guidance and support in doing so
- C) Families enrolled in transitional housing projects are connected to school
- D) The project's case management model includes developmentally appropriate service planning for each member of the family
- E) Children have access to developmental screening
- F) Families are assisted with accessing child-care
- G) The project assesses and monitors the health of children
- H) The project's facilities utilize space and materials to promote healthy parent-child engagement.

If you have documentation demonstrating implementation of the methods you describe for supporting families, such as a policy or procedure manual, referral templates, pamphlets, or brochures, please upload file(s) here. Other documentation may be acceptable.



If it is difficult to upload evidence/documentation of the family supports provided, or if you were unaware that you should have a policy of procedure, please indicate that here. Indicate if there is something that can be shown to monitors during an on-site visit.

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Program Management Policies

11. The agency is able to provide a policy to support period of record retention. Records pertaining to the program participant's qualification for the CoC Program are being retained for a minimum of 5 *years* after the expenditure of all funds from the grant under which the program participant was served. (24 CFR 578.103(c)(1))

Upload the policy or procedure for record retention here.

File Upload (in Alchemer):

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Additional Comments

12. Please provide any comments or questions.

Thank you for taking our survey. Your responses are very important to us.