

# Getting Started with the Counting Us App

**Step 1: Register for the Count** using the Volunteer Registration Portal linked below.  
<https://sandiego.pointintime.info/>

**Step 2: Download the Counting Us mobile app** from [Google Play](#) or the [App Store](#).  
Search for the term “Counting Us” or use the QR code to the right to find the app.



## **Step 3: Set a Password**

Tap “Forgot Password”, enter your email address, and click the link in your email.

## **Step 4: Join a Count**

Log in, enter the Setup Key of “[SanDiego2023](#)” and tap “Join Count”.

## **Step 5: Get Started**

Tap “Get Started” and you are ready to start the count!

## **Step 6: View the Map**

Tap the “Map” icon on the bottom to see your assigned count area(s).

## **Step 7: Count**

Submit Unsheltered Surveys for those engaged, Observation Tallies for refusals/unable to complete survey, & submit an Observation Tally for Cars/RVs that are non-responsive.

